

Mail to:

SMS Hawaii
Attn: Cathy Bridegroom (MC 8512)
P.O. Box 6028
Indianapolis, IN 46206-6028 (888) 272-5543

E-mail Address: _____
Name: _____
Address: _____
City/State/Zip: _____
Telephone — Home: _____
Telephone — Other: _____
Account Number: _____

Request for Forbearance

If financial problems make repaying your education loans a financial hardship, we may be able to grant you temporary relief through a forbearance. If you have a spousal consolidation loan or co-made PLUS loan, both you and your co-borrower must be experiencing financial hardship and sign the agreement below. If you have a private loan, a **non-refundable** processing fee of up to \$50 may be charged for each loan and must be received before the forbearance is processed. Please note that this fee will be charged regardless of whether your forbearance is ultimately granted. If you have a private loan with a co-borrower, your co-borrower also must sign the agreement below.

A forbearance allows you to temporarily postpone your loan payments. Interest that accrues during the forbearance remains your responsibility. Unpaid interest may be capitalized (added to your loan principal). Capitalizing interest increases the amount you will pay back, and may result in a higher payment amount after the forbearance. Please be advised that if you are enrolled in Automatic Debit your completed forbearance form must be received at least 15 days prior to your payment due date or the payment extraction for that month will occur.

IF YOU ARE PAST DUE ON YOUR PAYMENTS, IT IS ESPECIALLY IMPORTANT THAT YOU RETURN THIS FORM TO US IMMEDIATELY. Collection activities will continue against you until we have received and approved this form. Late notices will be sent and phone calls will be made. When payments are seriously past due, the delinquency will be reported to a national credit bureau; information we report before your forbearance is processed cannot be retracted.

Please mail your completed form to the address listed above, or fax it to us at **(317) 806-0151**.

You can obtain information on the status of your account by accessing our servicer's Web site at **www.SallieMae.com** or by calling the automated voice system at the phone number listed above. In checking on your account status, allow time for us to receive and process your forbearance request form.

Agreement

Although I intend to repay my loans, I am temporarily experiencing financial hardship and am unable to make the monthly payments due under my repayment schedule.

I request a forbearance of amounts due on my account for a 12-month period, except I also request that this forbearance cover any amount past due when my forbearance request is processed. My forbearance period may not exceed 12 months for loans under the Federal Family Education Loan Program (FFELP) and 6 months for all other privately insured loans, or my remaining eligibility, whichever is less.

Unpaid interest on a FFELP loan may be capitalized no more frequently than quarterly and at the end of the forbearance, even if my promissory note indicates otherwise. Unpaid interest on a Stafford loan disbursed on or after July 1, 2000, may be capitalized at the end of the forbearance. Unpaid interest on a privately insured loan will be capitalized at the end of the forbearance, even if my promissory note indicates otherwise. Capitalization of interest may affect my repayment terms. I understand that some privately insured loan programs require the payment of interest during forbearance notwithstanding the above, and that if I have such loans, during the forbearance I will be required to pay the interest that accrues on those loans during the forbearance.

I agree to the terms of this forbearance and agree to repay my loans upon expiration of this forbearance and in accordance with the terms of my promissory note.

Important information for borrowers whose Federal Stafford, PLUS or Consolidation loans are owned by SMS Hawaii: If your loan has a borrower benefit that includes an on-time payment requirement to either obtain the benefit and/or retain it after qualifying, by using a voluntary forbearance, your loan may not retain eligibility for the borrower benefit.

Borrower Signature

Date

Endorser, Cosigner, or Co-borrower (if required) Signature

Date

Office Use Only

SMS Hawaii and Sallie Mae Servicing believe, based on the statement above and/or other communications recorded in the account history, that the borrower (or endorser/cosigner or co-borrower) does intend to repay the loans but is currently unable to make scheduled loan payments.

